



Greater Fishponds Neighbourhood Partnership – engagement plan 2016 -18

The purpose of this engagement plan is to set out the strategy for increasing resident involvement in the Greater Fishponds (GF) Neighbourhood Partnership (NP) during 2016 – 2018, through the priorities set out in the GF NP Plan. The GF NP provides residents an opportunity to understand and influence Council decisions and resource allocations and ultimately shape and improve local services. This plan explains how the GF NP will engage **1600** residents in decision-making or local action which progresses the priorities with the NP Plan.

At the 14th of July 2017, NP meeting the Engagement plan review was presented by the Neighbourhood Officer (NO). The document set out the currently level of engagement and areas that could be improved and grown for example use of social media. The NP was agreed that the NO would use the review to build on current engagement ensuring that it links directly to the NP plan.

Priorities/activities that run through the whole plan, and tasks that will be relevant to multiple parts of this plan

- Developing links with community and residents groups
- Establish channels of communication for use with disseminating messages including website, social media and notice boards
- Refocus forums using them as a platform for local groups to showcase their work, moving away from the forums being used as reporting shops.
- Seeking to make use of each engagement opportunity to encourage residents; particularly underrepresented groups to engage with the NP
- Develop the knowledge base of NP members and the community around reporting single issues.

Key

NP	Neighbourhood Partnership	PCSO	Police Community Support Officer
NF	Neighbourhood Forum	NO	Neighbourhood Officer
GF	Greater Fishponds	NHW	Neighbourhood Watch
BWC	Bristol Waste Company	CDO	Community Development Officer
(0)	Target		

Environment – (Building Successful Places)

Objective: Make the area a pleasant and healthy place to live with community facilities for people of all ages

Priority 1: The NP area is clean, tidy and well maintained:

What	Whom target groups	When	How engagement and promotional activity	Outputs	Outcomes	Evidence	Lead officer other officers involved
Support the development of local litter action groups linking in with NP and BWC	Current litter action groups, any interested residents	September 2016 – January 2018	<ul style="list-style-type: none"> - Social media - Direct contact 	(5)Community lead litter picks (10)increase in volunteers involved	The groups will be able to influence cleansing by BWC - Cleaner and tidier streets (less fly-tipping, less litter) - Increase in reporting of waste and street scene issues	Number of people signed up to litter action	NO
Why? We currently have a number of groups in the area and don't have a formal connection. by strengthening the link the influence of these groups should help lead to service improvement by BWC and cleaner environment							
Awareness rising around reporting of sex/drugs litter and fly tipping. Including publishing prosecutions and FPN	Targeting residents in East park, Grove road Eastville and lower Eastville.	TBC	<ul style="list-style-type: none"> - Social media - Linking to lower Eastville project/ door knocking - Leafleting - Events 	(2)Community litter picks (300) people reached with Social media (10) Face to face	- Cleaner and tidier streets (less fly-tipping, less litter) - Increase in reporting of waste and street scene issues	Number of people reacting to social media Number of residents reporting	NO
Why? NP members and attendees at NFs have expressed over many years the need to address street litter in the target areas. There is an issue with high turnover of tenants. In some locations confusion over waste collection. If residents can be engaged as eyes and ears to report issues, then hopefully this will improve the look of areas and in turn encourage others to keep their area tidy							
Work with police to deliver cycling surgeries to	Cyclist using railway path/new	Twice a year spring and	<ul style="list-style-type: none"> - Leafleting - Social media - Event 	- (50)Engaged cyclist	- Reduction in cycling without lights	Number of people reacting to social media post	NO PCSO's

reduce pavement cycling and user conflict	station road Junction/ Eastville park	autumn	-		- Reduction in cyclist speeding - Reduction in the conflict between users on main shared routes	Reduction in complaints to BCC and councillors	
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Why? NP members and attendees at NFs have expressed concerns over shared routes across the area and have asked that the PCSO's and NO to engage with cyclist.

Address dog fouling by auditing the area and targeting hot spots and working with residents to run an education and awareness program	Dog owners	January 2017 – March 2017	- Using social media to recruit residents interested - Work with the environmental subgroup to help identify hotspots and materials to use in the campaign	- (60) Number of residents engaged - (500) reached by social media	- Cleaner and tidier streets (less dog fouling) -	Record of reports	NO streetscene team
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Why? Dog fouling was one of the biggest reported issues in the area, but running a campaign to reduce it and getting residents to report when they see it to cleaning should result in cleaner streets. Using FPN's and publicizing it may raise people's awareness of the problems it causes.

Priority 3: the NP area has quality Parks and play areas accessible to all

What	Whom target groups	When	How engagement and promotional activity	Outputs	Outcomes	Evidence	Lead officer other officers involved
New play area Fishponds park setting up a friends group to lead the project	Residents Families Park users	January 2016 – March 2017	- Social media - Public meetings - Committee meetings	- (15) members - (500) Number of people involved in consultation via face to face/social media engagement	- New group - More people involved in the environmental subgroup - New park	- Consultations - Social media likes on facebook page	NO

Why? The NP requested that a new group be set up to ensure community ownership of the play design, it's hoped this group will act as guardians of the park in future.

Increase the ownership of the investment plan	Residents parks users Local groups	Ongoing	<ul style="list-style-type: none"> - Sub group meetings - Projects promoted via notice boards and social media - Engagement with existing friends of groups supporting governances development 	<ul style="list-style-type: none"> - (4) subgroup meeting per year - (4) friends of groups/local groups engaged 	<ul style="list-style-type: none"> - Delivery of elements of the plan - Increase of members involved in the subgroup 	<ul style="list-style-type: none"> - Discussion on social media - Number of project lead by residents 	NO
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Why? There are parks and open spaces across the area that currently are not represented by local people on the environmental subgroup. increasing the number of people influencing this plan ensures that all areas are properly recognised and cared for in the investment plan

Improving shopping area by using planting.	Residents on the Environmental Subgroup Local businesses	Yearly	<ul style="list-style-type: none"> - Promote the shopping areas - Work to identify other areas that can benefit - Social media - Forums 	<ul style="list-style-type: none"> - (10) retailers engaged in development of the shopping area 	<ul style="list-style-type: none"> - Number of people involved in making the choice of location 	<ul style="list-style-type: none"> - Increase in projects delivered 	NO
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Why? By increasing the appearance of shopping areas it hoped that this would reduce the number of empty shops by attracting shoppers and traders

Priority 3: Improve Local habitats for wildlife

What	Whom target groups	When	How engagement and promotional activity	Outputs	Outcomes	Evidence	Lead officer other officers involved
Work with My wild city	Environmental subgroup Allotment holders Park Friends of groups	January 2016 – March 2017	<ul style="list-style-type: none"> - Social media - Public meetings - Forums 	<ul style="list-style-type: none"> - (15)Number of members - (300)Number of people involved in consultation via face to face/social media engagement 	<ul style="list-style-type: none"> - Improved habitats 	<ul style="list-style-type: none"> - Increase in wildlife corridors 	NO

Why? Many residents are concerns about our impact on the natural world around us and would like to build in ways of supporting biodiversity

Develop Tree Plans in partnership with local groups	Environmental subgroup Park Friends of groups	August 2016 – September 2017	<ul style="list-style-type: none"> - Social media - Public meetings - Forums 	- (4)tree champions recruited	- Increase in people involved in tree plans	<ul style="list-style-type: none"> - Increase in number of trees in the area - Replacement of street trees 	NO
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Why? There is a desire of local residents and parks groups to increase the number of trees on the highway and in parks replacing avenues. Np has funding from section 106 that can only be used to plant trees and having residents involved ensure that priority location are addressed.

Crime and Community Safety

NP's objective: Make the area a place where its free from crime, antisocial behaviour and prostitution

Priority 1: Reduce Vice related ASB

What	Whom target groups	When	How engagement and promotional activity	Outputs	Outcomes	Evidence	Lead officer other officers involved
Engage with the communities to increase reporting	<ul style="list-style-type: none"> - Residents in Eastville - Unofficial Skate park users 	June – Sept 2018	<ul style="list-style-type: none"> - Social media - Face to face street engagement - Key community members - Promotion of change funding. 	<ul style="list-style-type: none"> - (30) people engaged via social media - (100)Number of people engaged face to face 	Reduction in visibility of on street prostitution Increase in community groups accessing change funds	<ul style="list-style-type: none"> - Number of reports to police 	Abdulrazak Dahir as part of the lower Eastville project Engagement lead by NO and CDO Policing team

Why? NF and NP members have highlighted the need to reduce the impact of vice on the community. Working with groups who use key locations and supporting them in reporting should ensure that the police are able to target their resources alongside one25 to address vice in the area.

Priority 2: Reduce the supply and cultivation of drugs increase detection rates

What	Whom target groups	When	How engagement and promotional activity	Outputs	Outcomes	Evidence	Lead officer other officers involved
Promote the reporting methods, E.g. crimestoppers and police	- residents targeting Oldbury court - NHW	January 2016 – March 2018	- Social media - Public meetings - Forums - letter drops and campaigns	- (500)People reached via social media - (30)People reached face to face	- increase in number of police lead operations warrants	- increase in reports to the police	NO PCSO's

Why? By encouraging residents to become the eyes and ears of the police, this will ensure that police resource is deployed to address the issue in the community.

Families, younger & older people - Vibrant Bristol

NP's objective: Make the area a place where Everyone is given development opportunities and experiences, which help them to prosper.

Priority 1: Improve facilities and develop more activities for the whole community in the NP area.

What	Whom target groups	When	How engagement and promotional activity	Outputs	Outcomes	Evidence	Lead officer other officers involved
Explore opportunities to involve young people in the neighbourhood Partnership	- young people - local groups	March 2017- August 2017	- Meet with young people at youth events and youth clubs. Ask what local issues are most important to young people - Social media	(30)young people engaged with (2) young people on NP board	Increase awareness of how young people can get involved	- Increase in young people involved in NP activities	NO and NP coordinator

Why? Currently very little representation, involvement or input from YP as part of the NP. Increasing the input of young people helps to begin new ideas to tackling issues and creates a more inclusive NP.

Support groups in accessing funding for community activities and fun days by promoting	- Whole community	March 2016 - August 2017	- Social media - Sub group meeting - Forums	(2) Events lead by local groups (6)Number of groups	Increase awareness of how groups can access funding	- Increase in the number of community lead activities	NO
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funding streams when they become available				Appling for funding			
Why? Encouraging local residents to lead on events and activities in their community increases community cohesion and opportunities for people to learn and develop new skills							

Community Engagement – Promoting and supporting the work of the NP

NP's objective: To involve and engage with 6% of residents in the work of the NP

General opportunities to increase engagement

What	Whom target groups	When	How engagement and promotional activity	Outputs	Outcomes	Evidence	Lead officer other officers involved
NP to ensure greater diversity in the individuals participating in NP business	BME and minority groups	On-going	<ul style="list-style-type: none"> - Take opportunities to engage groups (not necessarily targeted work, but grab opportunities as they happen) - Be prepared with publicity on hand to signpost 	<ul style="list-style-type: none"> - Face-to-face conversations (10) - Info passed out - (3000) reached by social media 	Useful interactions and information given out	Residents have engaged with / joined NP	NO
Why? NP is underrepresented by BME groups							
Wider publicity of the NP, Forums, and subgroups. Traffic and Transport subgroup. Environment subgroup Co-ordinating subgroup Wellbeing subgroup	All residents, targeting groups that are under represented	Ongoing	<ul style="list-style-type: none"> - Take opportunities to advertise to groups - Map notice boards - Social media events - Direct targeting of groups and organisations serving under represented groups 	<ul style="list-style-type: none"> - (20) face to face - (5) groups targeted - (600) reached by social media 	Useful interactions and information given out	Residents have engaged with / joined NP	NO
Why? By increasing awareness of these groups the community can use them to influence local decision making ensuring that the NP is better informed about what local people want and need in their community							

2017 Meeting Schedule

Date	Meeting title	Venue
2016/17 Quarter 4		Confirmed
02/02/2017	GF Coordinating subgroups	Robinson House
15/02/2017	GF Hillfields NF	TBC
20/02/2017	GF Wellbeing	Robinson House
22/02/2017	GF Eastville NF	TBC
23/02/2017	GF Frome Vale NF	TBC
01/03/2017	GF T&T	Robinson House
08/03/2017	GF Environment subgroup	Robinson House
23/03/2017	GFNP	Vassell Centre
2017/18 Quarter 1		
10/05/2017	GF Hillfields NF	TBC
11/05/2017	GF Coordinating Sub	Robinson House
18/05/2017	GF Frome Vale NF	TBC
24/05/2017	GF Eastville NF	TBC
31/05/2017	GF Environment subgroup	Robinson House
05/06/2017	GF wellbeing	Robinson House
08/06/2017	GF T&T	Robinson House
13/07/17	GFNP meeting	Vassell Centre
2017/18 Quarter 2		
30/08/2017	GF environment subgroup	Robinson House
04/09/17	GF Wellbeing	Robinson House
06/09/17	GF T&T	Robinson House
07/09/17	GF Co-ordinating subgroup	Robinson House
05/10/17	GFNP meeting	Vassell Centre
2017/18 Quarter 3		
11/10/2017	GF Hillfields NF	TBC
18/10/2017	GF Eastville NF	TBC
19/10/2017	GF Frome Vale NF	TBC
13/11/2017	GF Wellbeing	Robinson House
09/11/2017	GF Coordinating subgroup	Robinson House
21/11/17	GF Environment subgroup	Robinson House
22/11/2017	GF Transport	Robinson House
07/12/17	GFNP meeting	Vassell Centre